

Why JC Security Systems?

Professional custom installation tailored to meet your life style and needs.

Competitive pricing . . . NO commissioned sales people to steer you off course.
Recommendations based on your needs from an experienced security professional and installing technician.

Our twelve month service excellence guarantee, we are confident our equipment and installation will withstand the test of time.

Service when you need it . . . Should you need assistance you will always get a person that can handle your request. NO menus or answering service to frustrate you. All calls are answered by an experienced professional 24/7, 365 days a year.

The BUCK stops here! We service what we install. We do not sell our jobs (our customers) to another service provider after the installation is completed.

We do not offer the least expensive equipment to win your business, or to increase our bottom line. Only the best equipment will bring about true . . .
Peace of Mind.

Your satisfaction is critical to our success and reputation. Therefore, our goal is to exceed customer expectations for Quality, Service and Value.

Products & Services

Access Control

Alarm Monitoring

Alarm Radio Backup

Internet Alarm Monitoring

Door Answering Systems

Home Theater Systems

Home Automation

Intercom Systems

Phone Systems

Security & Fire Systems

Video Surveillance

Structure Wiring

January 2010



NEWS LETTER

January - March



Me With Keynote Speaker: Colonel Richard Searfoss From NASA & Pat With RRMS

RRUG 2009 IN New York

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Because nothing is more important that your home and family.

EMPLOYEE UPDATE

Kris will no longer be with JC Security Systems Inc., he has accepted new employment elsewhere. We wish him luck in his new career.

Updating Account Info

If you need to update your account information, please e-mail us at info@jcsecurity.com. We will send confirmation via e-mail when processed. This will help reduce false alarm dispatches.

Don't Risk Your Security With Cable or U-Verse Service

Digital Subscriber Line (DSL) or Voice over Internet Protocol (VoIP) is a new technology that can save you money by using the Internet to make phone calls via your DSL or Cable Modem. This equates to a potential savings when calling long-distance because the Internet has no additional charges for long distance calls. However these could compromise the functioning of your system. You can find some information on this at the following websites.....

<http://www.kcbfaa.com/>

[click on alert](#)

www.bevansecurity.com

You may also do a Google search for info on cable and U-Verse.

Late Fees . . .

Why do we charge a Late Fee?

When payments aren't received on time, this generates extra work for us. We expend resources to make calls (many of which go un-answered) and to generate additional invoices. The phone calls and additional invoicing distracts from normal duties associated with the business. Additionally, billing statements are mailed between the 15th and 20th of the month. Payment is due on the first of following month. If postmarked after the 10th of the month in which payment is due, you will incur a \$5.00 late fee.

Service Calls

The following service fees will apply:

1. Security Systems – Trip Charge and First Hour- \$75.00 plus parts (minutes will be rounded to the nearest 15 minutes at a charge of \$18.75)
2. Week-end service fee (non-emergency) \$112.50.

Service fees are pro-rated every 15 minutes for labor exceeding one hour. Please understand that we must bill you for the first hour to cover travel time and expenses to your location, regardless of how long we are on site.

The service call time will start when we leave our current location and **will end at service call location.** Customers are not

charged for warranty repairs. However, customers are charged if the problem is not an equipment malfunction. Due to liability reasons, we will only perform service calls on our own systems that are being monitored.

Monitoring Service

Monitoring service companies are stepping up to the challenges faced by security dealers today — tighter control of how alarm signals are handled and dispatched. Remote video monitoring is becoming an increasingly important service, as cities and towns look more closely at enacting policies and ordinances that require some form of verified alarm response. In some cases, electronic verification is acceptable to the responding authorities. We are looking forward to the implementation of newer technologies such as, monitoring via the internet vs. conventional phone line, and global positioning systems (GPS.)

Also, another way of communicating to the central station that is becoming more popular is dealer access to subscriber accounts through the Internet. Services such as checking on account activity, alarm history, performing tests, and modifying subscriber data can help improve efficiency and boost customers' satisfaction. Some central stations also provide internet access for the subscriber, giving the subscriber the ability to update information like contacts and phone numbers.