

Why JC Security Systems?

Professional custom installation tailored to meet your life style and needs.

Competitive pricing . . . NO commissioned sales people to steer you off course. Recommendations based on your needs from an experienced security professional and installing technician.

Our twelve month service excellence guarantee... We are confident our equipment and installation will withstand the test of time.

Service when you need it . . . Should you need assistance, you will always get a person that can handle your request. NO menus or answering service to frustrate you. All calls are answered by an experienced professional 24/7, 365 days a year.

The BUCK stops here! We service what we install. We do not sell our jobs (our customers) to another service provider after the installation is completed.

We do not offer the least expensive equipment to win your business, or to increase our bottom line. Only the best equipment will bring about true . . .
Peace of Mind.

Your satisfaction is critical to our success and reputation. Therefore, our goal is to exceed customer expectations for Quality, Service and Value.

Products & Services

Access Control

Alarm Monitoring

Alarm Radio Backup

Internet Alarm Monitoring

Door Answering Systems

Home Theater Systems

Home Automation

Intercom Systems

Cable and Digital TV Wiring

Security & Fire Systems

Video Surveillance

Structure Wiring



NEWS LETTER

July – August – September



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(785)267-9212

Fax: 785-267-0921

Because nothing is more important than your home and family.

!!! ALERT UPDATE !!!

As you all know, my dad (Louis) is out on injury. We finally have a surgery date. The surgery will be done on July 22, 2009. He will need 4-6 weeks of recovery time and we hope to see him back sometime in September. Thank you for your support and patience during this time.

Andrea

Change Codes

Due to the numerous requests to change, add, and delete codes in the control panels, we will as of August 1, 2009 begin charging \$15.00 in order for us to do this. Please remember that the instructions on how to make these changes yourself can be found in your user's manual. We will, however continue to change passwords as needed, at no extra charge.

Service Calls

The following service fees will apply:

1. Security Systems – Trip Charge and First Hour- \$75.00 plus parts (minutes will be rounded to nearest 15 minutes at Charge of \$18.75)
2. Week-end service fee (non-emergency) \$112.50.

Service fees are pro-rated every 15 minutes for labor exceeding one hour. Please understand that we must bill you for the first hour to cover travel time and expenses to your location, regardless of how long we are on site. The travel time will start when we leave current location and **will end at service call location.** Customers are not charged for warranty repairs. However, customers are charged if the problem is not an equipment malfunction.

Due to liability reasons, we will only perform service calls on our own systems that are being monitored.

SMOKE DETECTORS



Please remember that any time you will be remodeling, you need to cover any smoke detectors in order to keep them in good working order. If they get any dust in them, they may malfunction or not work all together. Simply use a plastic bag (Wal-Mart or other type of grocery bag) and place it over the smoke detector, securing it with tape. This will ensure that the internal mechanisms will not be damaged.

Reviewing Your Account Information On-Line

www.rapidweb2000.com

Remember, your security system activity, and a host of other information is available on-line. Simply go to the above link, and click on RapidWeb. For the, "User ID", enter your account number (example 061xxxx, 165xxxx, 800xxxx) For the, "Passcode" (case sensitive) enter the word or number you use to cancel an alarm dispatch. You cannot update or change information here. However, you can send updates via US mail or fax (785-267-0921)

Central Station Information

Remember to verify your account information again this year, i.e., Call List and Phone Numbers. Also, remember to call the Central Station (1-800-932-3822) to cancel a false alarm. DO NOT call the office to cancel dispatch; this will only delay the process.

WHAT IF I WILL BE AWAY ?

Please remember that if you will be going out of town, you will need to inform us of the dates you will gone. This needs to be done 2-3 days in advance. However if it is an emergency, you will need to contact the monitoring station directly and inform them. They will instruct you on what they need from you. If you will need to make any changes in the order of your call list in your absence, we will need a written note from you, listing the order you would like us to contact the people listed on your contact list and it will need to be signed and dated. Ex:

I ___ will be out of town from ___ to ___. In the event of an alarm please change the order of the contact list as follows:

- 1- (premises is always first)
- 2-
- 3-

Please return my list to its original order as of _____.

Signature and date.

REMINDER

Please tear off bottom portions of your invoice and return them with your payments. Also please remember that if your payment is postmarked later than the 9th of the month, you will receive a \$5.00 late fee. Thank you